

Guiding Principles

- OUR VISION** Possibilities and dreams fulfilled
- OUR MISSION** To help our clients succeed
- OUR PROMISE** To treat you as an important individual
each and every time

OUR CORE VALUES

- Empowerment with Accountability
- Honesty and Integrity
- Teamwork
- Respect
- Courage
- Leadership
- Excellence

OUR CODE OF CONDUCT

- Conduct business activities free of perceived or actual personal conflicts of interest, and when a conflict exists, disclose and resolve the conflict.
- Use opportunities discovered in the course of business to advance the interests of the company and its clients and not for personal gain or benefit.
- Protect and efficiently use all company assets and resources for the benefit of the company and its clients.
- Maintain the confidentiality of client, staff member, and non-public business information.
- Deal truthfully and respectfully with prospects, clients, staff members, vendors, and competitors.
- Promote compliance with laws, rules, regulations, and company standards in all markets and business activities. Disclosures in documents filed with the U.S. Securities and Exchange Commission and in other public communications must be timely, full, fair, accurate, and understandable.
- Promote ethical conduct and vigorously protect the company's reputation by reporting any observed or suspected illegal or unethical behavior.

The reputation of Wilmington Trust as a leader in the financial services industry and the brand in which our clients and communities place their trust is built on a well-defined set of Guiding Principles. These principles unite our collective endeavors by providing a common point of reference against which we define and deliver our commitments to our clients, our shareholders, and our communities. We articulate these principles across five interdependent statements of standards and beliefs.

Our Board of Directors and staff members certify annually their adherence to our Guiding Principles, including our Code of Conduct.